

Zachary A. Godwin

Endpoint & Systems Engineer

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PROFESSIONAL SUMMARY

Endpoint Management Engineer with 15+ years of experience designing, deploying, and optimizing enterprise-scale Microsoft 365, Intune, and SCCM environments. Proven track record driving automation, improving security posture, and delivering measurable efficiency gains. Certified ScrumMaster with deep PowerShell and infrastructure expertise.

EXPERIENCE

Endpoint Engineer

Nov 2020 – Sep 2025

First Financial Bank — Cincinnati, OH

- Managed and secured 3,100+ endpoints (Windows, iOS, Android) at banking-grade compliance.
- Deployed Windows Hello for Business to 2,100+ devices, meeting cybersecurity insurance MFA requirements.
- Led SCCM-to-Intune migration for 2,100 devices; implemented Delivery Optimization to reduce bandwidth and improve update velocity.
- Automated OS and application update rings, eliminating 4+ hours of monthly SCCM packaging work.
- Engineered Conditional Access policies during Okta-to-Entra ID migration; integrated ManageEngine AD SelfService Plus for MFA at Windows logon.
- Leveraged PowerShell daily — PSAppDeployToolkit, detection/remediation scripts, and custom device management workflows.
- Integrated Microsoft Defender for Endpoint with Intune; enabled KQL threat hunting, device isolation, and vulnerability tracking.
- Collaborated with security, networking, and compliance teams to align configurations with FFIEC and audit requirements.

Microsoft SCCM Premier Field Engineer / Customer Engineer

Aug 2018 – Oct 2020

JDATSG (Microsoft Vendor) — Cincinnati, OH

- Engaged with the Microsoft Global Incident Response Team on a CritSec SCCM remediation event (Beam-Suntory).
- Built a greenfield SCCM site for Mississippi Medicaid, replacing existing legacy infrastructure from scratch.
- Implemented automated patching for workstations and servers across multiple enterprise customers.
- Assisted in building Conditional Access, Autopilot (Azure AD Join), and Defender ATP solutions.
- Configured Intune Co-Management, Cloud Management Gateway, and Office 2007 → 365 upgrade paths.

Microsoft System Center Consultant II / ConfigMgr Architect

Apr 2014 – Mar 2018

Kizan — Cincinnati, OH

- Completed ConfigMgr (Current Branch) greenfield deployment with PKI and IBCM for UT Health Northeast.
- Served as interim SCCM administrator for Toyota Engineering North America during infrastructure consolidation.
- Designed custom Windows 7/8.1 deployment solution using SCCM, MDT, and PowerShell for the Commonwealth Office of Technology (Kentucky).
- Migrated thousands of users and devices between AD domains using ADMT and custom PowerShell scripting (Scripps Media).
- Managed project initiatives, pre-sales technical support, and customer knowledge transfer sessions.

CERTIFICATIONS

Microsoft 365 Certified: Endpoint Administrator Associate — Microsoft, Jul 2024 – Present · License 32ET16-6535C3

Microsoft Certified Solutions Associate (MCSA) — Microsoft, Apr 2012 – Present · License D992-0394

Microsoft Certified IT Professional (MCITP) — Microsoft, Aug 2011 – Present · License D439-9503

Microsoft Certified Systems Engineer (MCSE) — Microsoft, Jun 2010 – Present · License B123-8103

Certified ScrumMaster (CSM) — Scrum Alliance, Active

CompTIA A+ — CompTIA, 2004 · License COMP001002235941

CORE SKILLS

Endpoint Management	Intune, SCCM/ConfigMgr, Autopilot, MDT, Windows Hello for Business, Win 10/11 LTSC, iOS/Android MDM
Identity & Security	Entra ID, Conditional Access, Defender for Endpoint, BitLocker/MBAM, KQL, FFIEC, Okta Migration
Automation & Dev	PowerShell, VB/VB.NET, Rust, C#, SQL/WQL/SSRS, PSAppDeployToolkit, Bash
Infrastructure	Active Directory/GPO, VMware vSphere, Cisco Networking, PKI, CMG, Co-Management

EDUCATION

Cincinnati State — Computer Network Engineering Technology

Mosley High School, Lynn Haven, FL — Computer Science and Programming